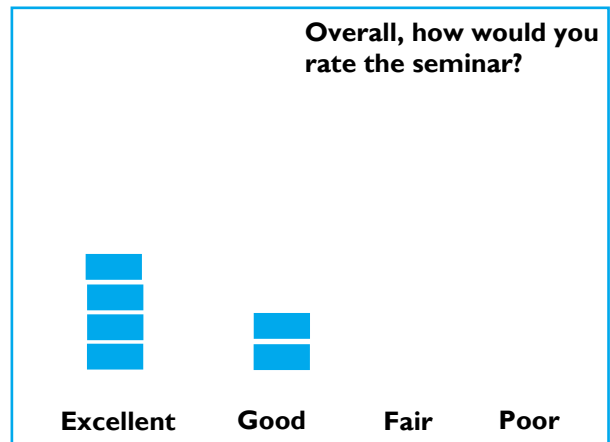
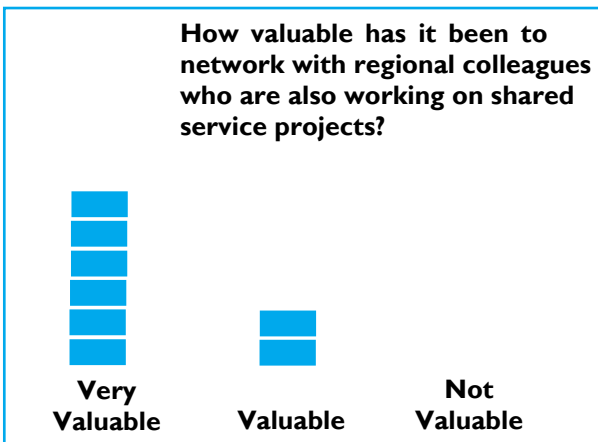
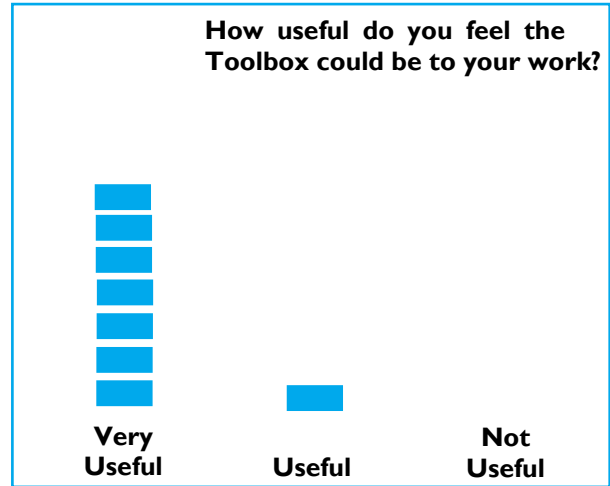
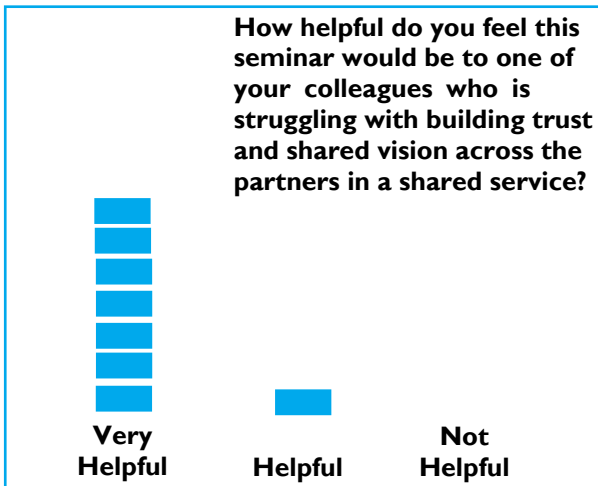
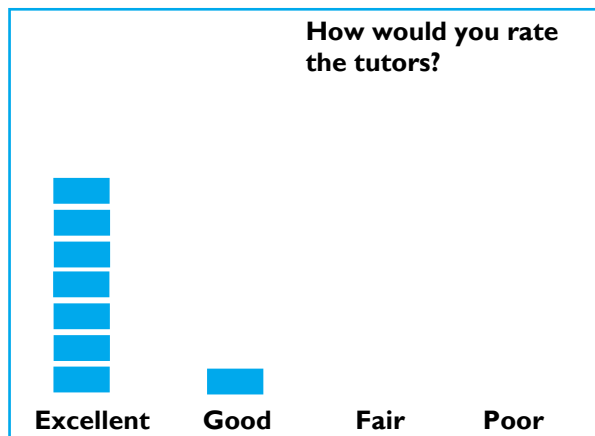


The Shared Service Architect's Toolbox

Evaluation Feedback from the Association of Colleges Seminar - 23-03-11



Two delegates did not answer the question

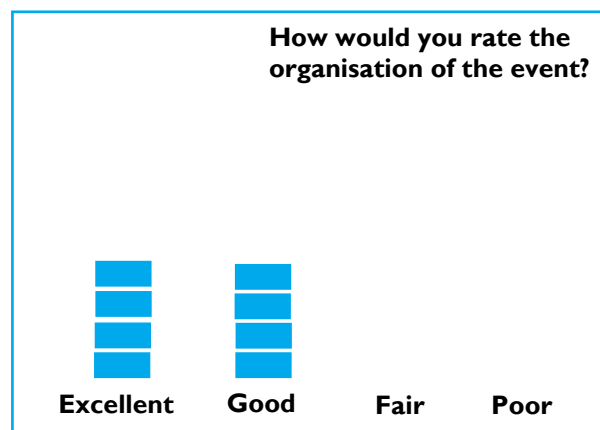


What positive messages will you take away from today's seminar?

1. That I need more time to focus on this!
2. The amount of resources required
3. Network of colleagues
4. Useful guide book to check progress and relevant guide to assist the process

What, if anything, do you think would have improved the seminar overall?

1. The lunch wasn't great



Understanding the purpose and nature of this seminar

The seminar was developed from research work at Canterbury Christ Church University (CCCU) into the skills and knowledge required by public sector managers who will lead on shared service or collaboration projects. It was originally developed in collaboration with experienced shared service managers from Kent Councils and partners, East Midlands RIEP and the LSC. It is one of the foundation seminar sessions for the Post Graduate Certificate in Shared Service Architecture from CCCU. The style of the seminar was a mix of teaching input, discussion and action learning.

The delegates for this seminar were shared service managers from a range of FE Colleges from across England.

The seminar was held at the Technology Centre, Glaisher Drive, Wolverhampton on 23rd March 2011.

The seminar timing was from 10.00 to 15.30.